



# Harmony *dental*

Family. Integrity. Health.

I am a general dentist in Oregon and my practice has been a great source of joy and professional satisfaction. However, running a successful practice and business does require a lot of skills that most dentist don't have. It can be stressful and challenging to keep pace with the constant changes and management requirements of the business and at the same time strive for clinical excellence.

I believe that a strong and well-trained team is essential to any dental practice and I have put a lot of effort in hiring and training my staff so when I heard about an association of practice managers committed to educating and motivating their members I was interested.

I am lucky enough to have found a very talented office manager with many years of experience managing practices and educating other managers in our State. AADOM seem to be a perfect match for our needs so we both went to their convention in Nashville. We were so impressed with the courses, the commitment to excellence and the overall community of managers that I send at least one staff member every year to the AADOM convention. My office manager has taken and completed their Fellowship Program and is an active member of their local chapter in Oregon. This motivates our staff to always look for ways to improve patient care, customer service and business practices.

AADOM has helped my practice become a true successful business focused on our patients and our community. I am excited to see what AADOM does next as they are always innovating and bring new ideas to the dental world.

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